



## FELLSIDE INFORMATION

### B4RN

Chipping Homes are pleased to be working with B4RN to offer new home owners at Fellside the choice of installing fibre optic cabling to satisfy all your internet bandwidth needs. Chipping Homes will arrange for the necessary ducting and fibre to each Plot to be provided. The Buyer will then be responsible for the connection charge and the monthly fee thereafter.

#### What is B4RN?

B4RN (Broadband for the Rural North Ltd) is a professionally designed fibre optic broadband network, registered as a non-profit community benefit society, and run by a dedicated local team with the support of landowners and volunteers. Unlike other providers B4RN do not use BT's copper lines to reach customer's properties. The gigabit network is entirely fibre optic and entirely B4RN community owned. It's running costs are easily sustained and its profits can only be distributed to the community. Projects like village hall refurbishments, community group trips or protected wildlife areas will all be able to apply to B4RN for grant assistance.

#### B4RN Offering

##### *Hyperfast*

At 1000Mbps (1Gbps) the standard gigabit service is hundreds of times faster than the average competitor. This means that every member of your household can use fast broadband simultaneously without frustration. Not many people need 1Gbps broadband just now, but you can rest assured B4RN will be able to exploit whatever the Internet requires well into the future. You can even have an upgrade to 10Gbps but we've yet to find anyone who would know what to do with that!

##### *Unlimited & Reliable*

B4RN broadband offers unlimited bandwidth (the amount you can download or upload) whereas other broadband providers often impose a limit and charge extra if you use too much. This is great for bandwidth hungry use such as streaming Radio, TV and films on services like BBC iPlayer and Netflix. And as all the ducts are buried, water and wind does not affect the fibre meaning a reliable service.

##### *Affordable*

No one in the area can offer a service anything like B4RN. Even slower 'superfast' broadband providers struggle to offer prices that match B4RN because they still require you to pay line rental. Once you have B4RN installed, you can dispense with your landline and use your B4RN connection for an Internet based telephone service (third party call charges apply).

##### *Supportive*

B4RN don't have 24-hour call centres all over the world, but they do keep office hours in Melling with caring, knowledgeable staff (tech desk tel: 01524 238499). B4RN's own technical teams who build and support the entire network have a next-day response policy for anyone with service issues, and a 24/7 response for core network faults.



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### What are the charges?

B4RN's charges are made up of a one-off £150 connection charge, and a monthly service fee. You can have B4RN installed and start taking service immediately, or you can delay taking service until you're ready, or when your current phone/broadband contract expires.

#### 1. Charge for Initial Connection to B4RN

In all cases the charge for the initial connection to B4RN is £150.00. This charge covers the cost of the installation in the property and includes the cost of a router, which will be provided at the point when internet service provision is taken.

#### 2. Charges for Continuing Internet Service Provision

Where the connection is being used primarily for normal domestic use by a residential householder the monthly charge is £30.00 per month. The Internet service provided by B4RN is for use only at the address of the residential householder. The residential householder is not entitled, under any circumstances, to allow the Internet service to be retransmitted, whether by cable, WiFi or by any other means, to any user outside the curtilage of the address registered with B4RN. Breach of this condition entitles B4RN to terminate the provision of service to the registered address with immediate effect.

### Gigabit Broadband Voucher Scheme

B4RN are a registered supplier on the Gigabit Broadband Voucher Scheme. This is a Government fund set up to help locally led projects across the UK leverage local and commercial investment in full fibre, which is the "gold standard" for fast and reliable broadband. Under the Scheme, when you sign up to B4RN for a 12-month period and after installation, you will be able to claim your £150 connection fee back. Once this has been approved by DMCS and paid to B4RN, B4RN will refund £150 to you.

### How do I go ahead?

If you decide you would like Fibre supplied by B4RN, you will need to sign up to a 12 month period by visiting <https://b4rn.org.uk/postcode-checker/> and inputting post code **PR3 2QN**. B4RN will then arrange to fix the Fibre box and modem within your home, and connection can then be started within a matter of days.

### What about telephone?

You can still of course sign up for a traditional phone line with any of the main providers, but many who use fibre take advantage of the cost savings of using a Voice Over IP telephone service. The calls are generally cheaper than on a traditional phone service, and you won't need to pay line rental (although you will need to purchase a VoIP phone). B4RN subscribers have found market leaders Vonage provide a good, consumer friendly service, however, there are many alternatives you can find by googling for "VoIP service. The VoIP provider will provide a small device that will plug into your B4RN router. Your VOIP home phones will be plugged into this in the same way your phones are currently plugged into your master socket. There are different types of boxes, but they are all small and unobtrusive.

We think the B4RN offering will satisfy your internet needs both now and, in the future, whether you're working at home or no matter how large your family requirements.